## Annex 1 – Data

Deta time	Cases brought	New	Completed	Outstanding	Completeness as
Data type	forward	cases	Completed	Outstanding	% of membership
ACTIVES					
37,350					
Addresses	405	70	91	384	98.97%
Forename	2	1_	3	0	100.00%
Surname	0	0	0	0	100%
Date of birth	4	3	6	1	99.99%
NI number	54	5	6	53	99.86%
Title	0	14	1	13	99.97%
Sex mismatch	30	5	23	12	99.97%
Format of hours	15	39	34	20	99.95%
Date joined Fund missing	0	0	0	0	100%
Payroll ref missing	38	18	31	25	99.93%
Casual hours missing	451	2	44	409	98.90%
Leaver forms missing	746	139	195	690	98.15%
Starters missing	399	0	329	70	99.81%
Total	2,144	296	763	1,677	99.63%
DEFERREDS					
41,328					
Addresses	4,006	150	192	3,964	90.41%
Forename	8	0	7	1	99.99%
Surname	0	0	0	0	100%
Date of birth	2	0	0	2	99.99%
NI number	3	1	3	1	99.99%
Title	0	0	0	0	100%
Sex mismatch	0	0	0	0	100%
Format of hours	0	0	0	0	100%
Date joined Fund missing	0	0	0	0	100%
Historic refunds	758	0	84	674	98.37%
Total	4,777	151	286	4,642	98.88%
PENSIONERS					
24,957					
Addresses	167	4	76	95	99.62%
Forename	2	0	2	0	100.00%
Surname	0	0	0	0	100%
Date of birth	0	0	0	0	100%
NI number	1	0	0	1	99.99%
Title	0	0	0	0	100%
Sex mismatch	0	0	0	0	100%
Total	170	4	78	96	99.94%
DEPENDANTS					
3,801					
Addresses	40	1	40	1	99.99%
Forename	0	1	1	0	100%
Surname	0	0	0	0	100%
Date of birth	0	0	0	0	100%
NI number	26	19	35	10	99.74%
Title	0	2	2	0	100%
Sex mismatch	0	0	0	0	100%
Total	66	23	78	11	99.96%

**Annex 2 - Quarterly performance charts** 





